



## WARRANTY CERTIFICATE

This product's warranty, provided by GlacialTech, covers a period of 2 years from the date of shipment.

All faulty parts and/or functions, given normal use, will be repaired and/or replaced at no charge during the warranty period. If however, the item is repaired by a third party, then this warranty will be voided.

## **DOA (Dead On Arrival)**

- 1. For faulty products to be classified as DOA, the product must be reported within 7 days of its arrival.
- 2. For new products any damage to the appearance or the function of the product under normal shipment will be replaced free of charge by GlacialTech.

## RMA (Return Merchandise Authorization)

- 1. Any damage caused by the installation or the implementation of the product will be classified as RMA.
- 2. GlacialTech provides free repair during the warranty period. Products damaged by improper installation, modification, or abuse is excluded under this term.
- 3. Products damaged by improper installation, modification, or abuse will be charged according to repair costs.

Signature:

**GlacialTech®** 

Enlighten Your Humanity

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